



*from "s'sciavo", "I am your servant" in Venetian dialect\**

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**The Chandra X-Ray Center introduced version 3.3.0.1 (a patch to version 3.3) of the *Chandra Interactive Analysis of Observations (CIAO)* software package on 12 January 2006.**

The CIAO 3.3.0.1 patch contains a PIMMS effective area file upgrade required for Cycle 8 proposal planning.

*CALDB version 3.2.4 was released on 07 November 2006.* Information on the changes in CALDB 3.2.4 is in the [How CALDB 3.2.4 Affects Your Analysis](#) section of the CIAO release notes.

Installation instructions for CIAO and the CALDB are available on the [Downloading CIAO](#) page.

The following sections are designed to get users pointed in the right direction. There are many pieces of documentation not listed here, which may be accessed from the left-hand navigation bar.

*I've never used CIAO before. Where should I begin?*

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*Has a new version of CIAO or CALDB been released?*

*What has changed in the site recently?*

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*CIAO isn't working correctly – I need help!*

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[Known CIAO Bugs and Tool Caveats](#)

[CXC Helpdesk](#)

*I am an expert CIAO user. Where can I find more detailed information?*

[Why Topics](#)

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## Citing CIAO in a Publication

If you are writing a paper and would like to cite the CIAO software, we recommend the following:

*Chandra Interactive Analysis of Observations (CIAO)*, <http://cxc.harvard.edu/ciao/>

The specific version of CIAO and CALDB used for the analysis should be mentioned as well.

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## About this Website

The paper "[The CIAO Website Unveiled](#)" (ADASS XIV, 2004) describes the infrastructure of this website.

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URL:  
<http://cxc.harvard.edu/ciao3.3/index.html>  
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