



What does this warning mean?

```
# acis_process_events (CIAO 3.4): WARNING: No files found matching
CALDB search:
    tel=CHANDRA
    inst=ACIS
    det=-
    filt=-
    product=CTI
    start_date=1999-08-20T00:07:44
    start_time=00:07:44
    stop_date=1999-08-20T02:26:38
    stop_time=02:26:38
    query=-
# acis_process_events (CIAO 3.4): WARNING: PROBLEM READING CTIFILE, CTI
ADJUSTMENT WILL NOT BE APPLIED.
```

The most common cause for seeing this warning is that the observation does not contain –120C data. Since the CTI correction is only calibrated for this focal plane temperature, it is not possible to use it on other observations. Note that this is *not an error*; if no CTI file is found, `acis_process_events` continues running as if `apply_cti=no` and produces a valid output file that has not been CTI-corrected.

The [Apply the ACIS CTI Correction thread](#) and [why topic](#) have more information on the correction.

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URL:
http://cxc.harvard.edu/ciao3.4/faq/ape_cti.html
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FAQ Entry – CIAO 3.4